



ACCESSIBILITY STATEMENT

Last reviewed: May 2024

Next review: May 2025

This Accessibility Statement explains how Lench's Trust ("Company," "we," "us," and "our") provides accessibility on www.lenchs-trust.co.uk. We want as many people as possible to be able to use this website, this means you should be able to access all the information throughout the website and navigate through its links successfully.

To achieve this we have been following the "Accessibility and assisted digital understanding WCAG 2.2" guide provided by gov.uk.

How accessible is the website?

The website is fully accessible, however plans to implement a feature to switch contrast for those that are vision impaired.

What we do about known issues

We work to achieve and maintain WCAG 2.1 AA standards, but it is not always possible for all our content on the Lench's Trust website to be accessible. Where content is not accessible, we will state a reason, warn users, and offer alternate solutions be it through browser extensions or third-party software.

Technical information about this website's accessibility

Lench's Trust is committed to making its website accessible in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No.2) Regulations 2018

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

Non-accessible content

There is no non-accessible content on the Lench's Trust website; however if you discover any content you believe is non-accessible then please contact Aaron.Mason@lenchs-trust.co.uk and we will aim to fix the issue.

Non-compliance with the accessibility regulations

All regulations are complied with.

Reporting accessibility issues

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille or if you find any accessibility issues not listed on this page then please contact Aaron.Mason@lenchs-trust.co.uk.

Please expect a response within five working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, please contact the [Equality Advisory and Support Service \(EASS\)](#).

Where can I get further information?

If you have any questions about our accessibility or other technologies, please contact us at:

Lench's Trust
Head Office, William Lench Court
Birmingham, West Midlands B32 2AQ
United Kingdom
Phone: 0121 426 0450